

Welcome to the **Lightspeed** family and congratulations on your purchase of **Lightspeed eCom**! We have numerous **tools** and **resources** available to help guide you through every step of the implementation process.

**1<sup>st</sup> - Planning.** Proper planning is a vital first step to ensure the success of your online store’s launch, so here is a Planning Checklist to get you started.



✓ <b>Your Anticipated Go Live Date:</b> Set a deadline for your launch	
✓ <b>Product Images:</b> Do you have images for your products?	
✓ <b>Payment Processor:</b> Plan <b>up to a week</b> before the launch date	
✓ <b>Shipping Method:</b> Setup your manual and/or integrated shipping method(s)	
✓ <b>Custom Domain:</b> Have you purchased your custom domain?	
✓ <b>Test Transaction:</b> Plan <b>1+ days</b> before the launch date	

**Next Steps:**

- 2 - Schedule your free eCom orientation session. **“Getting Started with Lightspeed eCom”**
- 3 - Review the **“Go Live: Checklist”**.

**Key Resources:**

- **Lightspeed Customer Success:** To schedule your Orientation Session: **1.866.932.1801 ext. 8000.**
- **Lightspeed Support:** Contact us for technical support: **1.866.932.1801, 2** for support.